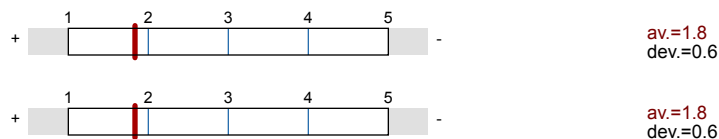Emily Arthur
TECHNICAL&BUSINESS WRITING(ONLN)
TECHNICAL&BUSINESS WRITING(ONLN) (ENGL2311 41214E)
No. of responses = 2

Brazosport College
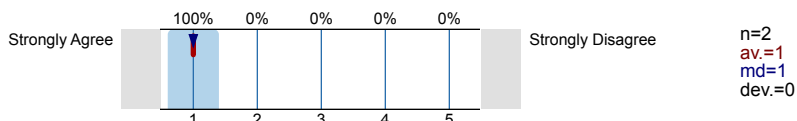*The College of Choice*®

Overall indicators

Global Index

| 1 | 2 | 3 | 4 | 5 |

av.=1.8
dev.=0.6

5. Course Design
Course activities (assignments, discussions, quizzes)....

| 1 | 2 | 3 | 4 | 5 |

av.=1.8
dev.=0.6

Survey Results

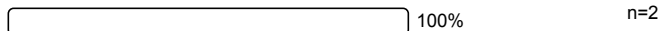## 1. Student Information

1.1) I have either viewed the video or attended the "live" session of the **Online Course Tools Tour**.

Strongly Agree — 100% | 0% | 0% | 0% | 0% — Strongly Disagree
1   2   3   4   5

n=2
av.=1
md=1
dev.=0

1.2) The main reason I am taking an online course is

		n=2
I work full time and scheduling all the classes I need is difficult.	100%	
I have transportation issues which makes it difficult to get to campus.	0%	
I have difficulty getting away from the house (must care for children/parent, disability/mobility issues, etc.).	0%	
To avoid the extra cost and time of travel.	0%	
It is the only way the course was offered.	0%	
Online courses just suit my preferred learning style.	0%	
As a result of COVID-19.	0%	

1.4) I am taking _____ this semester. Check all that apply.

		n=2
5 or more courses	0%	
3-4 courses	100%	
1-2 courses	0%	
This is my first online course.	0%	

1.5) How many hours per week do you spend online for this course?

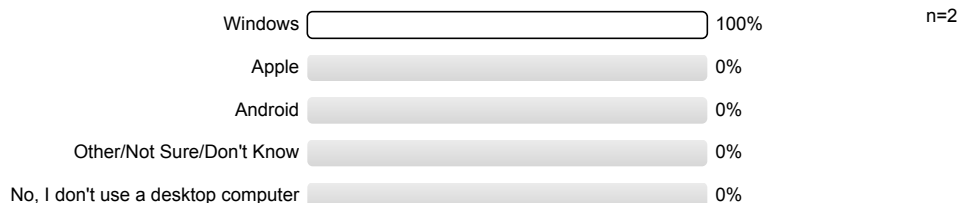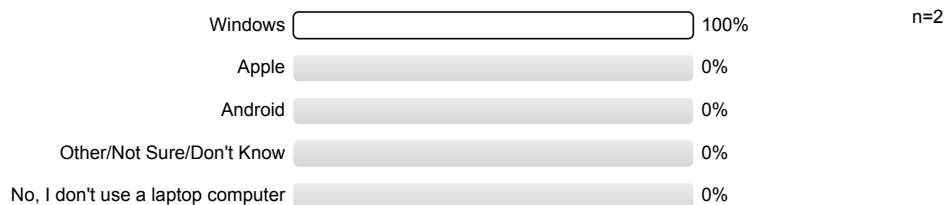|		n=2
Less than 3 hours	0%	
3-5 hours	0%	
6-10 hours	0%	
More than 10 hours	100%	

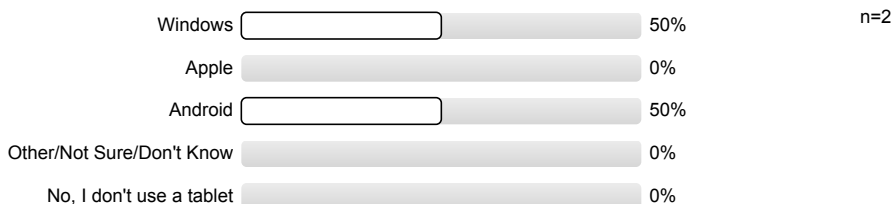## 2. I use the following computer system or device to access my online course(s). (check all that apply)
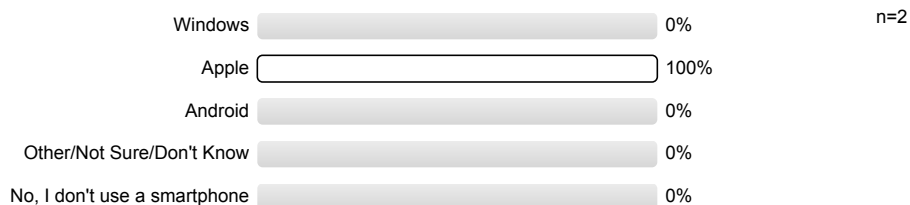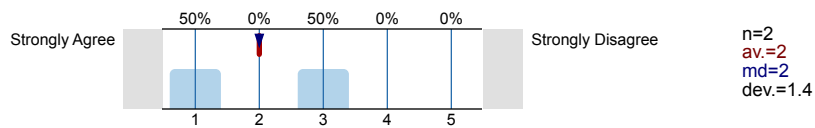
2.1) Desktop

Windows		100%
Apple		0%
Android		0%
Other/Not Sure/Don't Know		0%
No, I don't use a desktop computer		0%

n=2

2.2) Laptop

Windows		100%
Apple		0%
Android		0%
Other/Not Sure/Don't Know		0%
No, I don't use a laptop computer		0%

n=2

2.3) Tablet (ipad, etc.)

Windows		50%
Apple		0%
Android		50%
Other/Not Sure/Don't Know		0%
No, I don't use a tablet		0%

n=2

2.4) Smart Phone (iphone, Galaxy, etc.)

Windows		0%
Apple		100%
Android		0%
Other/Not Sure/Don't Know		0%
No, I don't use a smartphone		0%

n=2

3. Your Course

3.1) I read all the instructions thoroughly.

Strongly Agree — Strongly Disagree
50% | 0% | 50% | 0% | 0%
(1, 2, 3, 4, 5)

n=2
av.=2
md=2
dev.=1.4

3.2) I asked questions to clarify the information.

Strongly Agree — Strongly Disagree
50% | 50% | 0% | 0% | 0%
(1, 2, 3, 4, 5)

n=2
av.=1.5
md=1.5
dev.=0.7
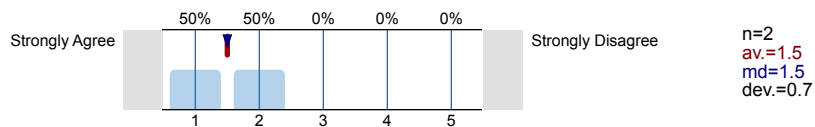
3.3) I am satisfied with my online learning experience.

Strongly Agree — Strongly Disagree
0% | 100% | 0% | 0% | 0%
(1, 2, 3, 4, 5)

n=2
av.=2
md=2
dev.=0

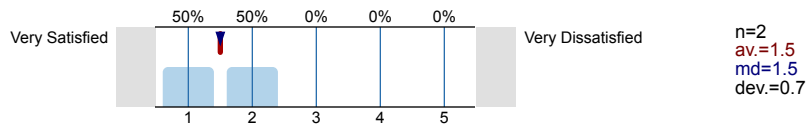## 4. Services and Technical Support
Rate your level of satisfaction with the BC services for this course.

4.1) On campus registration/admissions

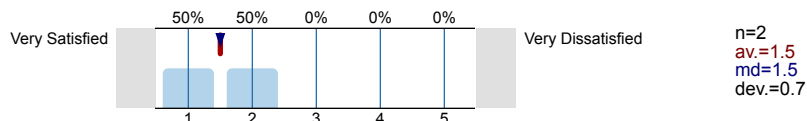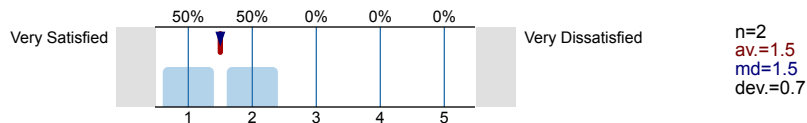Very Satisfied — 50% 50% 0% 0% 0% — Very Dissatisfied
1 2 3 4 5

n=2
av.=1.5
md=1.5
dev.=0.7
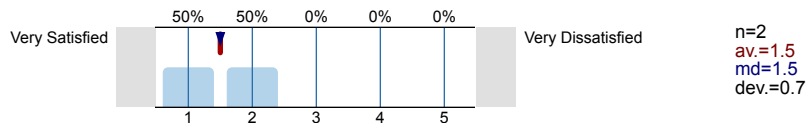
4.2) Online registration/admissions

Very Satisfied — 50% 50% 0% 0% 0% — Very Dissatisfied
1 2 3 4 5

n=2
av.=1.5
md=1.5
dev.=0.7

4.3) Financial aid

Very Satisfied — 50% 0% 50% 0% 0% — Very Dissatisfied
1 2 3 4 5

n=2
av.=2
md=2
dev.=1.4

4.4) Online counseling

Very Satisfied — 50% 50% 0% 0% 0% — Very Dissatisfied
1 2 3 4 5

n=2
av.=1.5
md=1.5
dev.=0.7

4.5) On campus counseling

Very Satisfied — 50% 50% 0% 0% 0% — Very Dissatisfied
1 2 3 4 5

n=2
av.=1.5
md=1.5
dev.=0.7

4.6) Library

Very Satisfied — 50% 50% 0% 0% 0% — Very Dissatisfied
1 2 3 4 5

n=2
av.=1.5
md=1.5
dev.=0.7

4.7) Online Library

Very Satisfied — 50% 50% 0% 0% 0% — Very Dissatisfied
1 2 3 4 5

n=2
av.=1.5
md=1.5
dev.=0.7

4.8) Online tutoring

Very Satisfied — 50% 50% 0% 0% 0% — Very Dissatisfied
1 2 3 4 5

n=2
av.=1.5
md=1.5
dev.=0.7

4.9) On campus tutoring

Very Satisfied — 50% 50% 0% 0% 0% — Very Dissatisfied
1 2 3 4 5

n=2
av.=1.5
md=1.5
dev.=0.7

4.10) Computer labs

Very Satisfied — 50% 50% 0% 0% 0% — Very Dissatisfied
1 2 3 4 5

n=2
av.=1.5
md=1.5
dev.=0.7

4.11) Proctored testing

Very Satisfied — 50% 50% 0% 0% 0% — Very Dissatisfied
1 2 3 4 5

n=2
av.=1.5
md=1.5
dev.=0.7

4.12) IT Help Desk

	50%	50%	0%	0%	0%		
Very Satisfied	1	2	3	4	5	Very Dissatisfied	n=2 av.=1.5 md=1.5 dev.=0.7

4.13) Online Help Desk

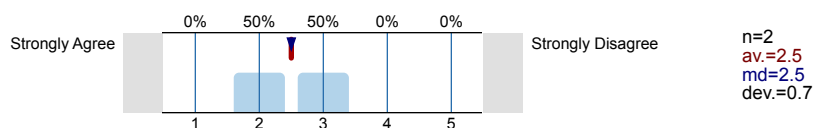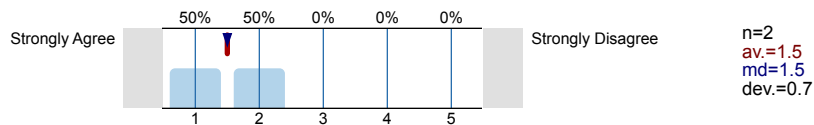|	50%	50%	0%	0%	0%		
Very Satisfied	1	2	3	4	5	Very Dissatisfied	n=2 av.=1.5 md=1.5 dev.=0.7

5. Course Design
Course activities (assignments, discussions, quizzes)....

5.1) Instructions were clear and understandable.

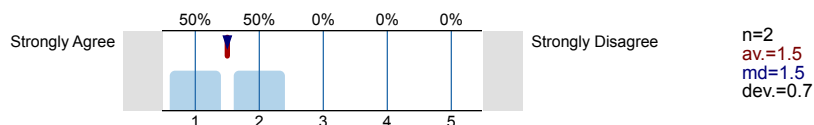|	0%	50%	50%	0%	0%		
Strongly Agree	1	2	3	4	5	Strongly Disagree	n=2 av.=2.5 md=2.5 dev.=0.7

5.2) Helped me to understand the subject.

	50%	50%	0%	0%	0%		
Strongly Agree	1	2	3	4	5	Strongly Disagree	n=2 av.=1.5 md=1.5 dev.=0.7

5.3) Applied to what we were learning in the course.

	50%	50%	0%	0%	0%		
Strongly Agree	1	2	3	4	5	Strongly Disagree	n=2 av.=1.5 md=1.5 dev.=0.7
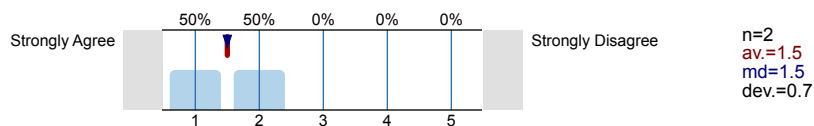
5.4) Motivated me to learn new information on my own.

	50%	50%	0%	0%	0%		
Strongly Agree	1	2	3	4	5	Strongly Disagree	n=2 av.=1.5 md=1.5 dev.=0.7

5.5) Allowed me to interact well with others in the class.

|	0%	100%	0%	0%	0%		
Strongly Agree	1	2	3	4	5	Strongly Disagree	n=2 av.=2 md=2 dev.=0
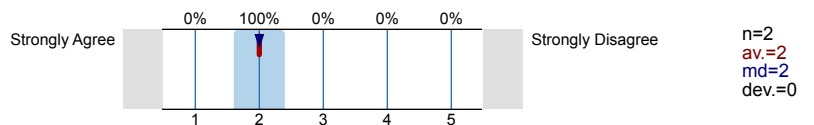
**5.6)** I can apply the knowledge and skills learned in this course to my work or other non-class related activities.

	0%	100%	0%	0%	0%		
Strongly Agree	1	2	3	4	5	Strongly Disagree	n=2 av.=2 md=2 dev.=0
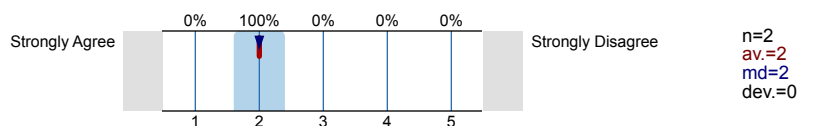
5.7) I felt comfortable interacting with others in the course.

	50%	50%	0%	0%	0%		
Strongly Agree	1	2	3	4	5	Strongly Disagree	n=2 av.=1.5 md=1.5 dev.=0.7
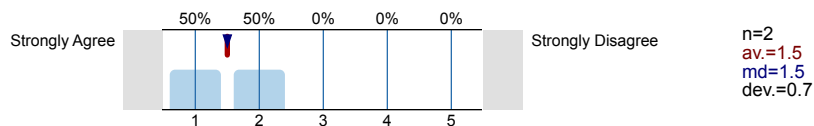
5.8) Course grading procedures, such as requirements for an A, B, or C, were clearly defined

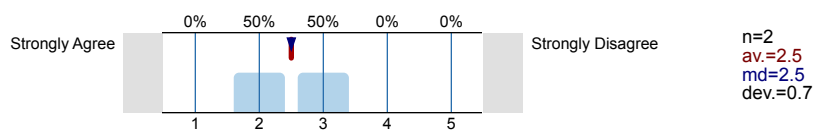|	50%	50%	0%	0%	0%		
Strongly Agree	1	2	3	4	5	Strongly Disagree	n=2 av.=1.5 md=1.5 dev.=0.7
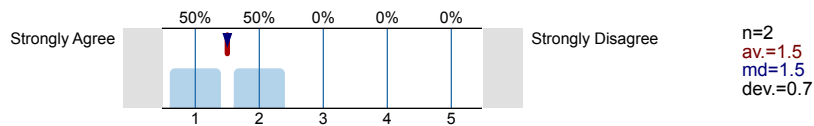
5.9) How activities are weighted, such as Quizzes are 40% of the total grade, were clearly outlined in the course.

	50%	50%	0%	0%	0%		
Strongly Agree	1	2	3	4	5	Strongly Disagree	n=2 av.=1.5 md=1.5 dev.=0.7
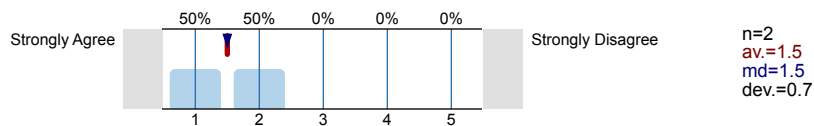
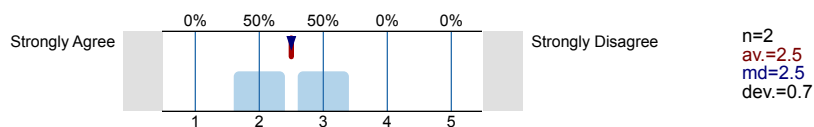**5.10)** The required textbook for this class was useful to me in completing assignments and mastering the content of the course.

Strongly Agree | Strongly Disagree

50% 50% 0% 0% 0%

n=2
av.=1.5
md=1.5
dev.=0.7
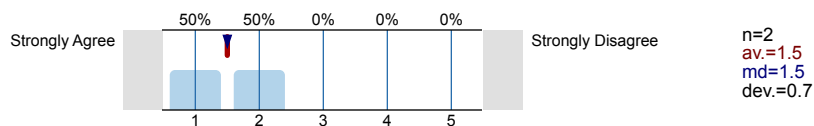
5.11) This course met my expectations in regard to the content presented.

Strongly Agree | Strongly Disagree

0% 50% 50% 0% 0%

n=2
av.=2.5
md=2.5
dev.=0.7

5.12) This course met my expectations in regard to the quality of instruction.

Strongly Agree | Strongly Disagree

0% 50% 50% 0% 0%

n=2
av.=2.5
md=2.5
dev.=0.7

6. The Course Syllabus....

6.1) The syllabus was easy to find.

Strongly Agree | Strongly Disagree

50% 50% 0% 0% 0%

n=2
av.=1.5
md=1.5
dev.=0.7
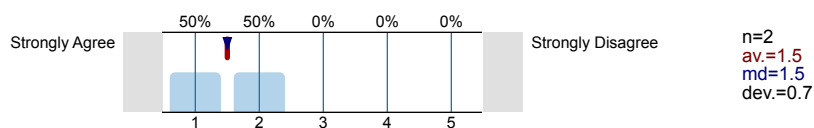
6.2) The syllabus clearly described course activities, assignment and test due dates

Strongly Agree | Strongly Disagree

50% 50% 0% 0% 0%

n=2
av.=1.5
md=1.5
dev.=0.7
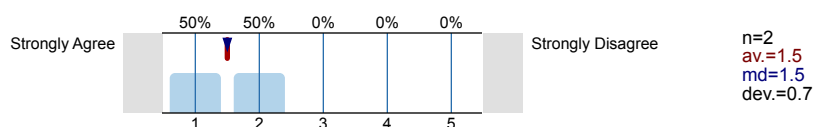
6.3) The syllabus provided me with a clear understanding of what was expected of me.

Strongly Agree | Strongly Disagree

50% 50% 0% 0% 0%

n=2
av.=1.5
md=1.5
dev.=0.7
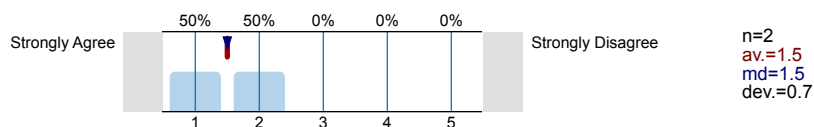
7. My instructor....

7.1) Was very knowledgeable about the subject matter.

Strongly Agree | Strongly Disagree

50% 50% 0% 0% 0%

n=2
av.=1.5
md=1.5
dev.=0.7
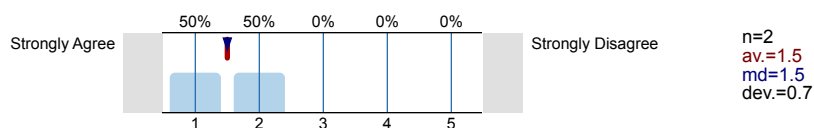
7.2) Was well prepared to teach this course.

Strongly Agree | Strongly Disagree

50% 50% 0% 0% 0%

n=2
av.=1.5
md=1.5
dev.=0.7
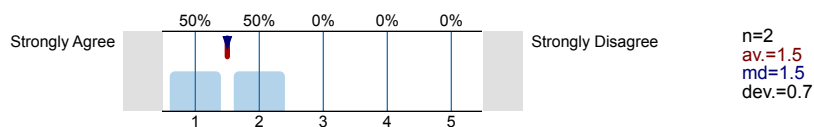
7.3) Used a variety of technologies such as live web lectures, videos, audio and chat.

Strongly Agree | Strongly Disagree

100% 0% 0% 0% 0%

n=2
av.=1
md=1
dev.=0
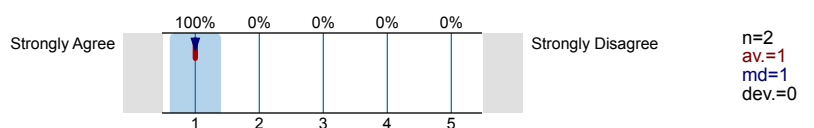
7.4) Clearly communicated information about the class.

Strongly Agree | Strongly Disagree

50% 50% 0% 0% 0%

n=2
av.=1.5
md=1.5
dev.=0.7
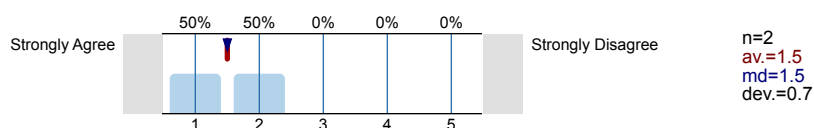
7.5) Was fair in assigning grades.

Strongly Agree | Strongly Disagree

100% 0% 0% 0% 0%

n=2
av.=1
md=1
dev.=0
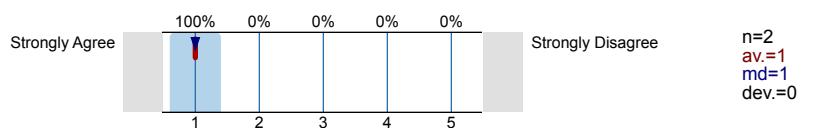
7.6) Provided valuable feedback on graded assignments.

Strongly Agree | 100% | 0% | 0% | 0% | 0% | Strongly Disagree

1 2 3 4 5
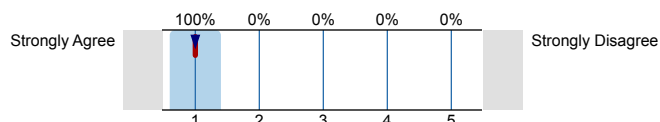
n=2
av.=1
md=1
dev.=0

7.7) Helped me understand my strengths and weaknesses.

Strongly Agree | 50% | 50% | 0% | 0% | 0% | Strongly Disagree

1 2 3 4 5
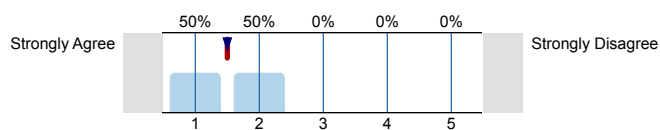
n=2
av.=1.5
md=1.5
dev.=0.7

7.8) Encourages me to learn.

Strongly Agree | 0% | 100% | 0% | 0% | 0% | Strongly Disagree

1 2 3 4 5
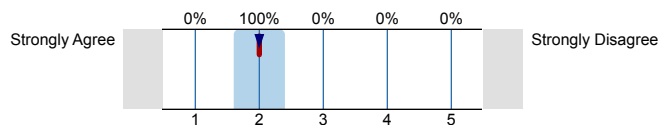
n=2
av.=2
md=2
dev.=0

7.9) Helped to focus discussions on issues in a way that helped me learn.

Strongly Agree | 50% | 50% | 0% | 0% | 0% | Strongly Disagree

1 2 3 4 5
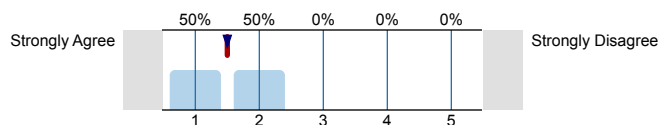
n=2
av.=1.5
md=1.5
dev.=0.7

8. My instructor....

8.1) Responded to my questions in

24 hours	100%
two days	0%
a week	0%
two weeks	0%
longer than three weeks	0%

n=2
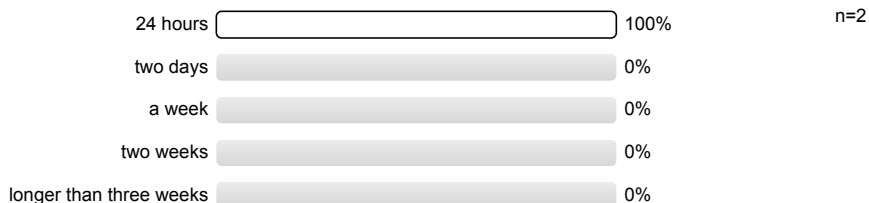
8.2) Graded and returned assignments in

24 hours	0%
two days	100%
a week	50%
two weeks	0%
longer than three weeks	0%

n=2
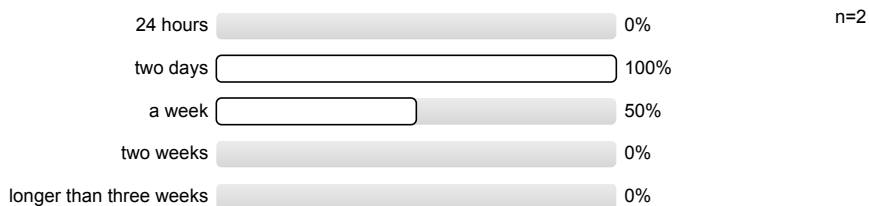
8.3) Commented in discussion threads in

24 hours	50%
two days	50%
a week	0%
two weeks	0%
longer than three weeks	0%

n=2